

Privacy Policy

Thank you for being part of our community at Maskd (“company”, “we”, “us”, or “our”). We are dedicated to protecting your personal information and ensuring your privacy. If you have any questions or concerns about our policy or practices, please contact us at admin@maskdai.com.

When you visit our website at <https://maskdai.com> and use our services, you trust us with your personal information. We take your privacy very seriously. This privacy notice aims to clearly explain what information we collect, how we use it, and your rights concerning it. We encourage you to read it carefully. If you disagree with any terms, please discontinue using our website and services.

This policy applies to all information collected through our website, including names, email addresses, phone numbers, and attachments, when you make an inquiry, submit a job application, or access other resources.

Please read this policy carefully to make informed decisions about sharing your personal information with us.

TABLE OF CONTENTS

1. Definitions
2. What Information Do We Collect?
3. How Do We Use Your Information?
4. Will Your Information Be Shared with Anyone?
5. Who Will Your Information Be Shared With?
6. Do We Use Cookies and Other Tracking Technologies?
7. How Long Do We Keep Your Information?
8. How Do We Keep Your Information Safe?
9. What Are Your Privacy Rights?

10. Do We Make Updates to This Policy?

11. How Can You Contact Us About This Policy?

1. Definitions

1.1 Personal Data: Any information related to an identifiable person, including names, addresses, phone numbers, email addresses, etc.

1.2 Special Category Data: Personal data about race, ethnicity, politics, religion, trade union membership, genetics, biometrics (for ID purposes), health, sex life, or sexual orientation.

1.3 Processing: All activities involving the use of personal data, from collection to storage and disposal.

1.4 Data Subject: The person whose personal data is being processed.

2. What Information Do We Collect?

We may collect your personal or special category data (name, phone number, email address, etc.) when you submit information via our website. This includes names, phone numbers, email addresses, home addresses, CVs, work history, digital activities (such as unique identifiers, browser type and settings, device type and settings, operating system, mobile network information including carrier name and phone number, application version number, IP address, crash reports, system activity, and the date, time, and referrer URL of your request). We also collect and share aggregated data, which is not considered personal data unless combined with other data that can identify you.

3. How Do We Use Your Information?

We process your information for purposes based on legitimate business interests, fulfilling contracts with you, complying with legal obligations, and/or your consent. Specific uses include:

- Enabling agent-to-user communications.
- Enforcing our terms, conditions, and policies.
- Responding to legal requests and preventing harm.

- Other business purposes such as data analysis, identifying usage trends, and improving our services and user experience.

4. Will Your Information Be Shared with Anyone?

We share information only with your consent, to comply with laws, to protect your rights, or to fulfil business obligations. This includes sharing data with vendors, consultants, and third-party service providers, during business transfers, and with business partners for specific purposes.

5. Who Will Your Information Be Shared With?

We share information with specific third parties for functionality and infrastructure optimization, social media sharing and advertising, and other specified purposes. We encourage you to read the privacy notices of third-party websites linked from our site.

6. Do We Use Cookies and Other Tracking Technologies?

Yes, we use cookies and similar technologies to collect and store information. You can manage your cookie settings through your browser.

7. How Long Do We Keep Your Information?

We retain your information only as long as necessary for the purposes outlined in this policy, or as required by law. Typically, this is no longer than 5 years.

8. How Do We Keep Your Information Safe?

We implement technical and organizational measures to protect your data. However, internet transmission is not 100% secure, and we cannot guarantee absolute security.

9. What Are Your Privacy Rights?

Depending on your region, you have rights under data protection laws, such as accessing, correcting, or deleting your personal information. You can withdraw your consent at any time by contacting our Data Protection Officer.

10. Do We Make Updates to This Policy?

Yes, we update this policy as necessary to stay compliant with relevant laws. The latest version will be posted on our website.

11. How Can You Contact Us About This Policy?

For questions or comments, contact our Support Team, at admin@maskdai.com.

5830 E 2ND ST, STE 7000 #17614
CASPER, WY 82609,
USA.